



TWO Year Warranty

Effective March 1st, 2020

Thank you for choosing an ILVE USA for your home.

Your appliance will be repaired or replaced, including related labor and travel, for product which proves to be defective as a result of workmanship or materials by ILVE USA.

Owner's Responsibilities

- Provide any defective part to an authorized ILVE servicer.
- Provide proof of purchase (sales receipt).
- Provide normal care and maintenance, including cleaning as instructed in Owner's Manual.
- Replace owner-replaceable items where directions appear in the owner's manual.
- Make product accessible for service.
- Pay premium costs for services outside servicer's normal business hours.
- Pay for service calls related to product installation.
- Pay for servicers, labor, and travel expenses under limited warranty provisions.

Items Not Covered

- Normal product maintenance and cleaning.
- Light bulbs.
- Damages which occur in shipment-or-transit and installation
- General rebuilding or refurbishing that is not a legitimate warranty repair. Failures caused by:
 - Unauthorized service.
 - Grease or other material buildup due to improper cleaning or maintenance.
 - Accidental or intentional damage.
 - Connection to an improper gas or power supply.
 - Acts of GOD.
 - Use of improper pans, containers, or accessories that cause damage to the product.

Warranty Limitations

- Begins at moment of delivery.
- Product used on a commercial, rental, or leased basis is not covered by this warranty.
- Applies to product used within the United States only.
- Service must be performed by an authorized ILVE servicer.

Warranty Is Void If

- Serial plate is defaced.
- Product is altered by user.
- Product is not installed or used according to manufacturer's instructions.

IN NO EVENT SHALL ILVE USA BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES

This warranty gives you specific legal rights and you may have others which vary from state to state.

Visit our website at ilveusa.com for warranty registration.
